# Course Outline

**Course Title:** Reporting in the Helping Professions

**Code No.:** ENG 225-3 **Semester:** Fall/Winter

**Program:** Various

**Author:** Language and Communication Department

**Date:** September 1996 **Previous Outline Dated:** January 1996

**Approved:** Judith Morris, Dean, School of Arts and General Education  

[Signature]  

Date: June 1996
PHILOSOPHY/GOALS: (COURSE DESCRIPTION)

This course prepares students for employment in the human services professions where skills of clarity, accuracy and conciseness are necessary in both written and oral communications. Special emphasis is placed on adapting tone and language suited to the intended audience. Projects are designed to increase the students' skills in locating, gathering, and organizing information from professional journals and community agencies.

CREDITS
3

DURATION
one semester

HOURS/WEEK
3

PREREQUISITES
ENG 120-3 or the equivalent

TEXTBOOK

Students will be responsible for using a variety of articles from human services periodicals and professional journals.

SUMMARY OF OBJECTIVES

Upon completion of the course, students will be able to do the following:

1. Adapt the format, tone, and diction of a communication to the needs of a specific audience in a given situation.
2. Locate, gather, and apply information during the preparation of written and oral reports.
3. Demonstrate, in their written assignments, the ability to produce clear, accurate well-organized text in a variety of formats.
4. Give well-organized, coherent, effective oral presentations, using visual aids where appropriate.
5. Prepare an effective job-application package including the letter of application, resume, and an interview.
6. Demonstrate in their writing comprehension of program-related material from professional journals.
7. Understand and employ a variety of editing techniques.
INSTRUCTIONAL METHODS

A variety of methods including classroom presentation, small group discussions and directed readings will be used to respond to students' needs. Evaluation will normally be done by the professor, but in some assignments, peer evaluation may be required.

ASSIGNMENTS AND MARKING SCHEME

1. Editing Skills: 10%

2. Employment Package:
   a) typed copy of personal resume
   b) covering letter/letter of application
   c) interview 15%

3. Summary Work/Research Assignments:
   Students will write a minimum of five of the following:
   a) memos and letters
   b) reports
   c) proposal
   d) minutes
   e) log writing
   f) periodical reviews 55%

4. Oral Reports: 10%

5. Communication Strategies:
   barriers, audience, tone, language, and objectivity 10%

TOTAL: 100%

N.B. In all cases, the professor will determine the order in which assignments are to be covered. Students will be notified if changes in the assignment loading or marking scheme are required.

Marking schemes for assignments will differ from professor to professor and from assignment to assignment. This flexibility recognizes that professors need to vary their approaches as they assist students with differing levels of competence to meet the objectives of the course.
METHOD OF ASSESSMENT

The following letter grades will be assigned in accordance with the Language and Communication Department Guidelines:

A+ Consistently outstanding (90% - 100%)
A Outstanding achievement (80% - 89%)
B Consistently above average achievement (70% - 79%)
C Satisfactory or acceptable achievement in all areas subject to assessment (60% - 69%)
R Repeat--The student has not achieved the objectives of the course, and the course must be repeated. (Less than 60%)

CR Credit exemption
X A temporary grade, limited to situations with extenuating circumstances, giving a student additional time to complete course requirements

Note: Students may be assigned an "R" grade early in the course for unsatisfactory performance.

The midterm and assignment grades are found in the guidelines.

PLAGIARISM

Students should refer to the definition of "academic dishonesty" in the "Statement of Student Rights and Responsibilities."

Students who engage in "academic dishonesty" will receive an automatic failure for that submission and/or such other penalty, up to and including expulsion from the course.

In order to protect students from inadvertent plagiarism, to protect the copyright of the material referenced and to credit the author of the material, it is the policy of the department to employ a documentation format for referencing source material.

SPECIAL NEEDS

If you are a student with special needs (eg. physical limitations, visual impairments, hearing impairments, learning disabilities), you are encouraged to discuss required accommodations with the instructor and/or contact the Special Needs Office, Room E1204, Ext. 493, 717, 491 so that support services can be arranged for you.

ADVANCED CREDIT

Students who have completed an equivalent post-secondary course should bring relevant documents to the Coordinator, Language and Communication Department. Those who have related employment-centred experience should see the Prior Learning Assessment (PLA) Coordinator.